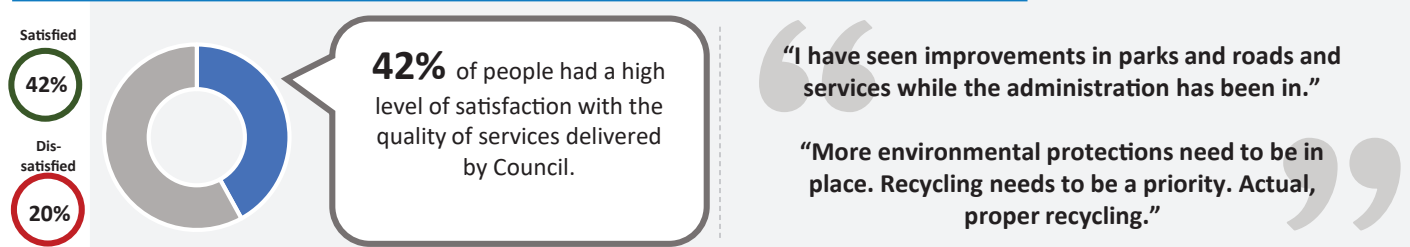
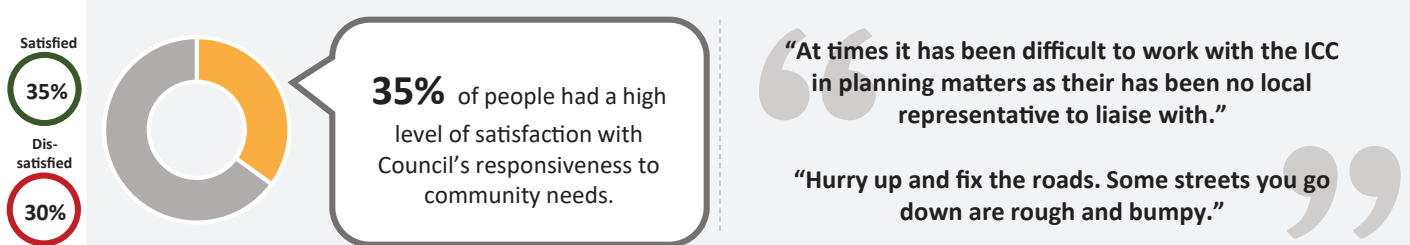


# Key Take Outs

## Quality of Services



## Council Responsiveness



## Trust and Confidence



## Council Decision Making



## Opportunities to be Heard

