



Community Engagement Report

Colleges Crossing Recreation Reserve

30/05/2023

Council Flood Recovery Coordination Program (CFRCP)



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1 Executive Summary

Colleges Crossing Recreation Reserve was significantly damaged by the flooding events in both February and May 2022. The reserve has been closed since the natural disaster as the rehabilitation works will be extensive and council want to ensure that what is reconstructed will meet the expectations of the community, while being more flood resilient and allow for recovery quicker and at a lower cost in future weather events.

To ensure that we understand how this space has been used in the past and how the community would like to interact with this site in the future, community consultation was undertaken over a 4-week period, 22 March to 21 April 2023. Council prepared a concept design. The design was paired with a survey on council's online community engagement platform, Shape Your Ipswich. 6 community pop-ups were hosted in various settings to promote the online survey and enable the community to ask questions around the concept design.

The consultation also included the opportunity for Council to engage with the Traditional Owners on their cultural connections to Colleges Crossing Recreation Reserve, as well as the wider Aboriginal and Torres Strait Islander communities on their use of the location for continuation of cultural practices. For those who completed the survey and identified as Aboriginal and/or Torres Strait Islander, questions were provided to enable Council to understand cultural practices and identity with the site for future use. Themes were identified in how Council can best assist in facilitating the continuation of cultural practices and/or maintain cultural connections with preserving the natural state and indigenous music and/or art as the two top themes.

1.1 Reach and Scope

603 responses to the online survey were submitted and 200 interactions were recorded at the six community pop-up sessions during the consultation period. 38 people identified as Aboriginal and/or Torres Strait Islander.

The online survey response represents the largest number of surveys completed for any community engagement on Shape Your Ipswich. Key factors contributing to the success of this engagement include:

- The high level of existing community interest in Colleges Crossing Recreation Reserve;
- Design of a highly informative and inviting Shape Your Ipswich page which served to make completing the survey simple and interesting;
- Provision of a media release announcing the consultation period that was also shared with administrators of key Facebook Community Groups with a particular focus on Colleges Crossing and surrounding suburbs; and
- Council presence at in-person community pop-ups to help create awareness of the online survey.



1.2 Assumptions and Limitations

- It is assumed that members of the community had access to technology to be able to complete the survey through the digital platform Shape Your Ipswich. To mitigate this limitation, council provided an opportunity for community members without internet access to complete the survey on council-supplied iPads provided at the six community pop-ups. Additionally, a number of surveys were completed by staff whilst receiving verbal instructions over the phone by those community members who wished to participate but did not have access to the digital platform.
- Community members who did not support the proposed design were presented with a list of possible elements that could be added to the design. These possible additional elements are based on what could be added to the proposed design, while ensuring the overall design optimises flood resilience of the site. The final question in the survey provided an open-ended question where all respondents could provide additional comments on the proposed design. The Community Engagement Team analysed these comments to identify common themes and the most common themes are identified in this report.
- More broadly, community feedback and suggestions must be considered in the context of a key overarching objective of this flood recovery project (i.e. to improve the flood resilience of the site and allow for efficient recovery at a lower cost in future weather events).

1.3 Key findings

603 people completed the survey and 200 people attended our community pop-up sessions.

Levels of support for the proposed concept design:

- Yes 80.43%
- No 19.57%

Of the 19.57% who selected no they do not support the proposed concept design, the most commonly identified preferred additions in order of overall preference were:

1. Playground areas with a natural look and feel
2. Standard children playground
3. Bike paths
4. Pump track
5. Exercise equipment

Findings will be provided to Council's consultant who will be preparing the detailed design to ensure these elements are taken into consideration when preparing the final design. The outcomes from this consultation will be made publicly available through Shape Your Ipswich in mid-May, paired with a media release and a 'close the loop' exercise to our internal and external stakeholder distribution lists.



2 Why we engaged

Engagement for Colleges Crossing Recreation Reserve aimed to:

- Understand how this space has been used in the past and how the community would like to interact with this site in the future, ensuring that both cultural and recreational activities are considered.
- Create certainty about the progress of the program by being transparent and explaining in simple terms the stages of work and deliverables.
- Encourage confidence in the community that Council is acting on what they can, and that the mitigation process is being applied for the resilience of future weather events at the site.
- Promote knowledge that a like-for-like replacement is not being considered to mitigate the risk of future damage and cost to the ratepayer.
- Promote knowledge that the project is a partnership with both Ipswich City Council and the Queensland Government.

3 How we engaged

Engagement was undertaken via a survey on Shape Your Ipswich and paired with 6 community pop-ups between 22 March and 21 April 2023.

- iPads were available at pop-ups for residents to access the online survey. A number of surveys were also completed by staff verbally over the phone for people who wished to participate but did not have access to the digital platform. The consultation was promoted city-wide by media articles and social media posts.
- Councils Indigenous Community Development Officer and Native Title & Cultural Heritage Officer both promoted and/or distributed the Shape Your Ipswich link to their Networks. Namely,
 - Murri Interagency Meetings
 - Accord Working Group Meeting
 - Aboriginal & Torres Strait Islander Employee Working Group
 - YUP Native Title Party (Applicants)
 - Various Indigenous Facebook Groups (private communication pages)
 - Email distribution lists – individuals and organisations (i.e Kambu, DSDSATSIP etc)

Of those who completed the survey 38 people identified as Aboriginal and/or Torres Strait Islander and provided feedback on how Council can best assist in facilitating the continuation of cultural practices and/or maintain cultural connections at Colleges Crossing Recreation Reserve

Due to the close proximity of Brisbane City Council and the awareness that Colleges Crossing Recreation Reserve is also widely used by residents of Brisbane, Council liaised directly with Cr Greg Adermann of Pullenvale Ward in Brisbane City Council. Specifically, consultation cards were hand delivered to the Ward office and a digital version offered to allow Cr Adermann's office to promote the engagement as necessary.

603 responses to the survey were submitted and 200 interactions were recorded at the community pop-up sessions during the consultation period.

Date	Activity	Interactions
25 March	Karalee Shopping Centre	60
29 March	Karalee Community Association Meeting	20
2 April	Nicholas Street Precinct/Cocomelon Pop-up	54
5 April	Nicholas Street Precinct/Cocomelon Pop-up	33
6 April	Nicholas Street Precinct/Cocomelon Pop-up	25
13 April	Riverlink Shopping Centre Pop-up	8
Total		200

4 What the community told us

Levels of support for the proposed concept design:

- Yes 80.43%
- No 19.57%

Of the 19.57% who selected no they do not support the proposed concept design, the most commonly identified preferred additions in order of overall preference are:

1. Playground areas with a natural look and feel
2. Standard children playground
3. Bike paths
4. Pump track
5. Exercise equipment

The top five main activities that the reserve was used for before the 2022 flood events are:

1. Catch up with friends/groups, picnics, birthdays etc.
2. BYO food/drinks and/or use on-site BBQs
3. On site purchase of food/drinks
4. Children to play
5. Exercise

Most (25% or 152 people) respondents visited the reserve on a weekly or monthly basis (25.21% and 25.04% respectively). Most respondents visit Colleges to catch up with friends/groups, picnics, birthdays etc. (76.45% or 461).

When asked who they most commonly visit Colleges Crossing with, most respondents responded friends (76.09% or 452 people), adult relatives (73.23% or 435), and young children (66.16% or 393).

39.30% (237 people) actively use or intend to use non-motorised watercraft (e.g. canoe) or small remote-controlled watercraft at the reserve. Of that 39.30%, 92.41% (219 people) agreed that making the existing concrete launching area into a more natural water entry point with gravel sand etc. would suit their proposed use of this area of the site.

In terms of public art, council intends to provide public art that celebrates the cultural significance of the reserve and cultural connections to water for our First Nations People. There may also be the opportunity for additional public art on the site. The survey asked respondents to rank which additional themes they would like the art to celebrate and the results are as follows:

1. The local habitat and ecology of the site: 57.71% (348 people)
2. The history of the site (how people have used the reserve over time): 34.66% (209 people)
3. Other: 7.63% (Note the most common 'other' response was 'both' referring to the above two response options)

The top 5 themes identified in response to the question "Do you have any final feedback on the proposed concept design" are as follows:

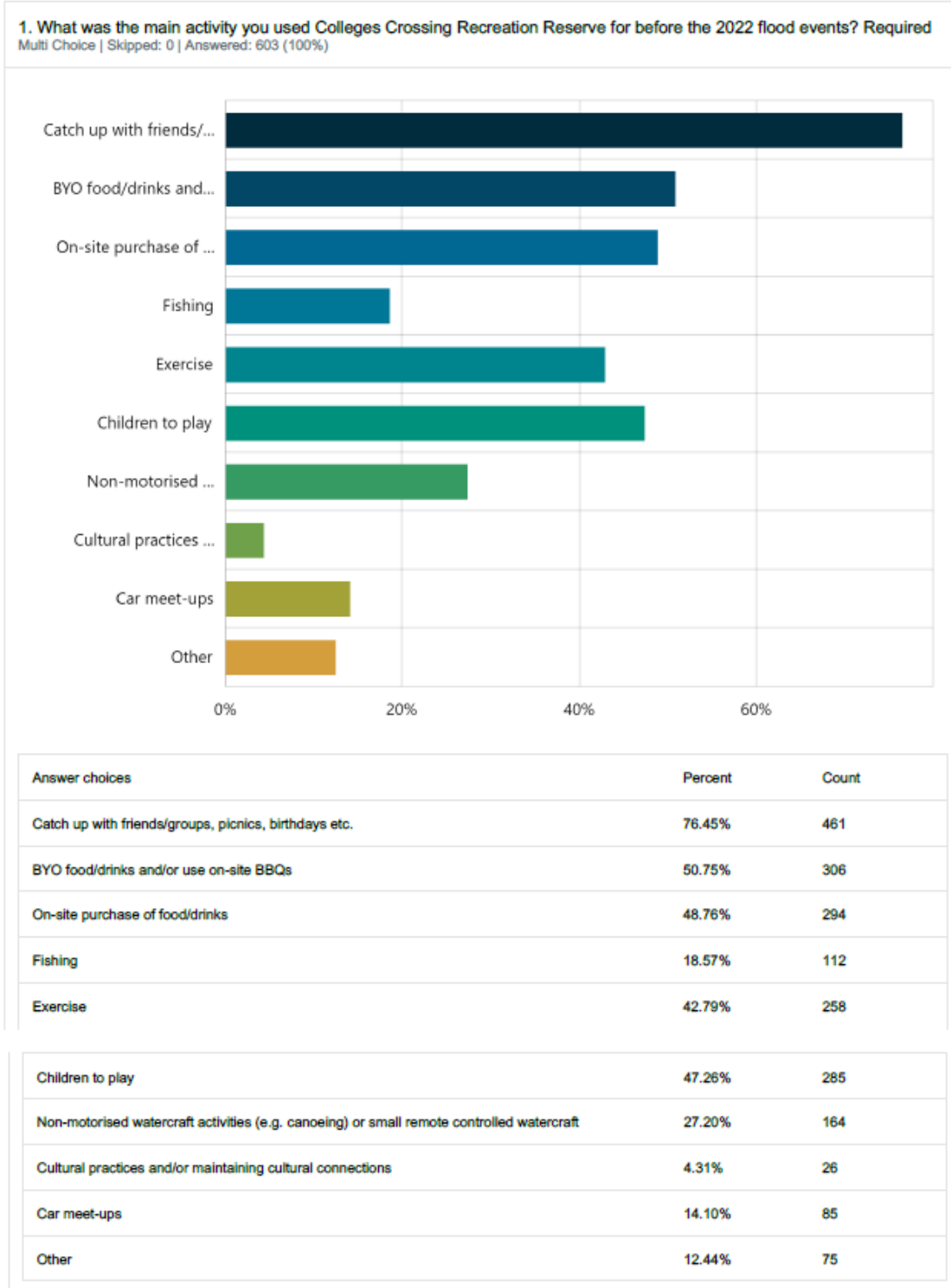
Themes identified	Comments	Example respondent comment
Reinforcing support for back-to-basics approach	99	"Keeping it nice & natural with minimal man-made structures would be perfect. With less infrastructure to repair after each flood would mean this beautiful area will be opened up sooner & less money has to be wasted on infrastructure that will only get ruined on the next round of floods."
Reinforcing support for food trucks/coffee vans	60	"Love the food van idea. Suggest to look at scheduling so there is always something open."
Ensure enough shade	56	"Area needs plenty of trees for shade as only limited shade covered areas provide. Maybe removable structures for shade, this space can get very busy."
Support for a playground (of some kind)	48	"Implementation of more environmental based playgrounds for example rocks to climb/jump, diy or built huts from natural materials, large logs as balance beams or climbing structure, hollowed logs as tunnels, features that are resourced from the surroundings."
Importance of toilets	35	"Make sure you have enough toilets."

6.30% of respondents (38 people) identified as Aboriginal or Torres Strait Islander and the top 5 themes identified in how Council can best assist in facilitating the continuation of cultural practices and/or maintain cultural connections at the reserve are as follows:

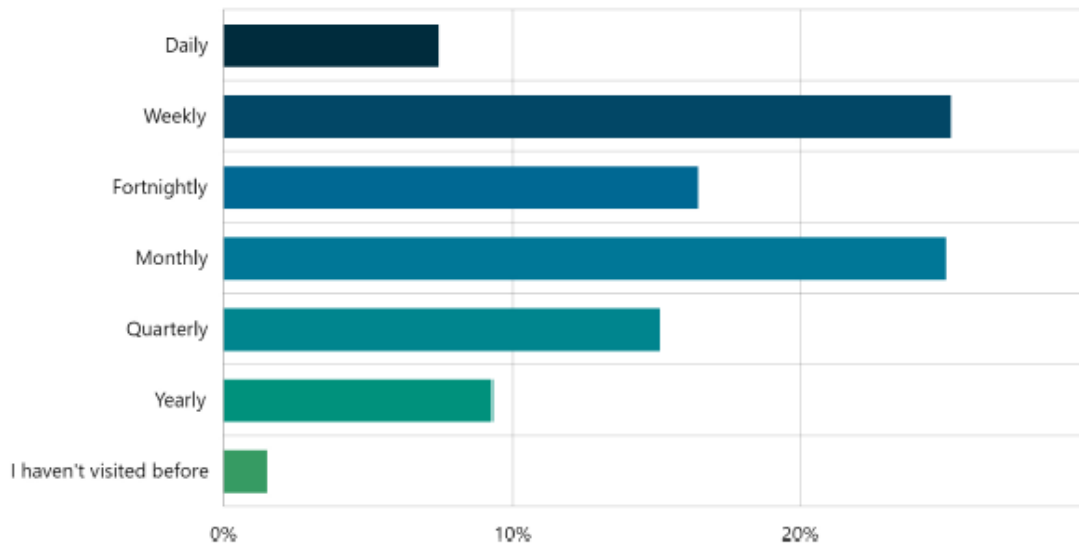
1. Preserve natural state
2. Indigenous music and/or art
3. Consult local Elders and First Nations People
4. No specific elements/additions
5. Family and cultural events

4.1 Breakdown of questions and responses

See below for a detailed breakdown of the survey questions and responses:



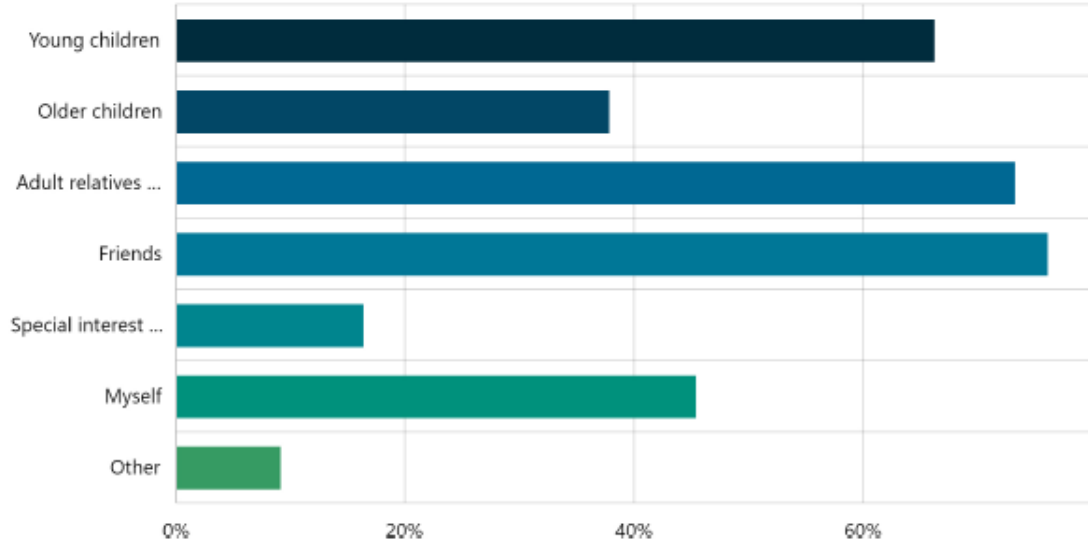
2. On average, how often did you visit Colleges Crossing Recreation Reserve before the 2022 floods? Required
Multi Choice | Skipped: 0 | Answered: 603 (100%)



Answer choices	Percent	Count
Daily	7.46%	45
Weekly	25.21%	152
Fortnightly	16.42%	99
Monthly	25.04%	151
Quarterly	15.09%	91
Yearly	9.29%	56
I haven't visited before	1.49%	9
Total	100.00%	603

3. Who have you previously visited Colleges Crossing Recreation Reserve with? Required

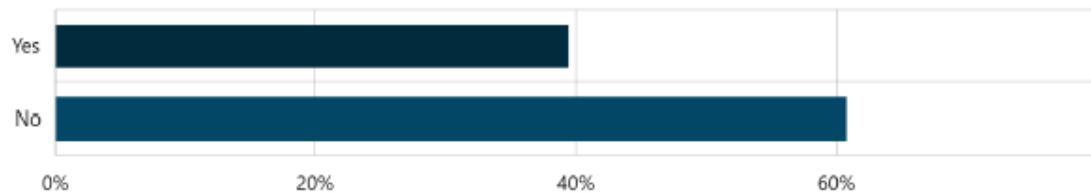
Multi Choice | Skipped: 9 | Answered: 594 (98.5%)



Answer choices	Percent	Count
Young children	66.16%	393
Older children	37.71%	224
Adult relatives (siblings, parents, cousins etc.)	73.23%	435
Friends	76.09%	452
Special interest groups or sporting clubs	16.33%	97
Myself	45.29%	269
Other	9.09%	54

4. Do you actively use or intend to use non-motorised watercraft (e.g. canoe) or small remote controlled watercraft at the reserve? Required

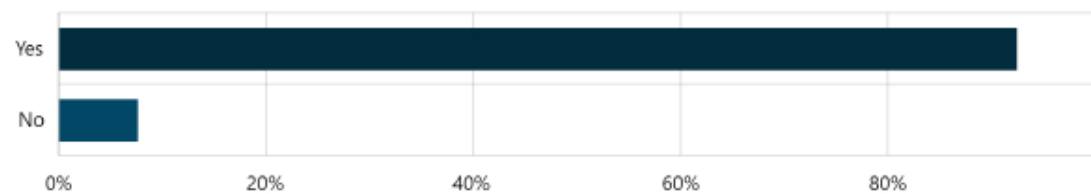
Multi Choice | Skipped: 0 | Answered: 603 (100%)



Answer choices	Percent	Count
Yes	39.30%	237
No	60.70%	366
Total	100.00%	603

5. The existing concrete launching area was significantly damaged by the recent floods. Council's intention is to make the area more resilient by constructing a more natural water entry point (e.g. gravel, sand etc.). Does this suit your proposed use? Required

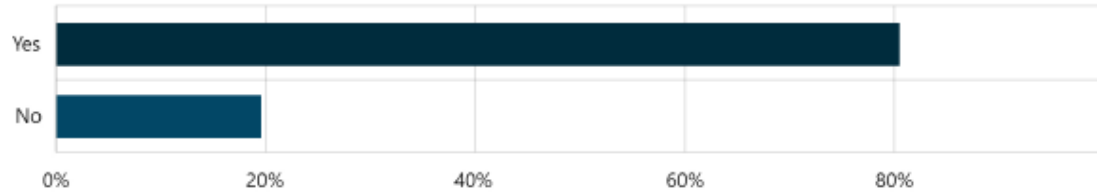
Multi Choice | Skipped: 366 | Answered: 237 (39.3%)



Answer choices	Percent	Count
Yes	92.41%	219
No	7.59%	18
Total	100.00%	237

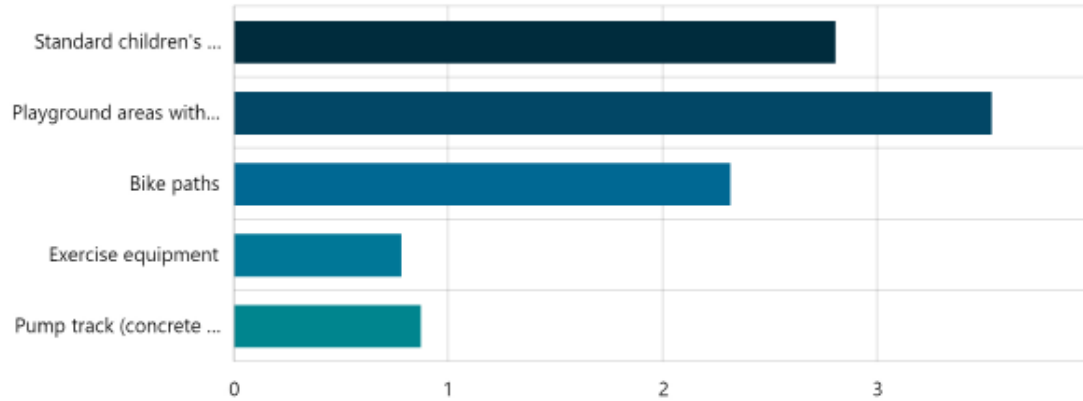
6. Do you support the proposed concept design? Required

Multi Choice | Skipped: 0 | Answered: 603 (100%)



Answer choices	Percent	Count
Yes	80.43%	485
No	19.57%	118
Total	100.00%	603

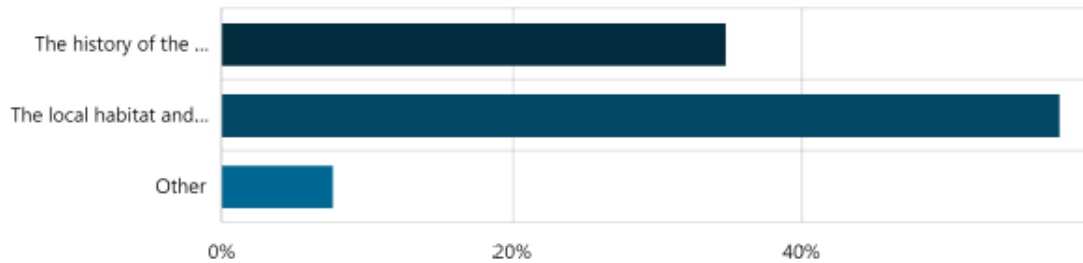
7. Which of the following additional options would you like to see at Colleges Crossing Recreation Reserve? Required
 Ranking | Skipped: 485 | Answered: 118 (19.6%)



	1	2	3	4	5	Count	Score	Avg Rank
Standard children's playground	63.51% 47	18.92% 14	17.57% 13	0% 0	0% 0	74	2.80	1.54
Playground areas with a natural look and feel	48.94% 46	44.68% 42	6.38% 6	0% 0	0% 0	94	3.53	1.57
Bike paths	17.81% 13	38.36% 28	43.84% 32	0% 0	0% 0	73	2.31	2.26
Exercise equipment	15.38% 4	23.08% 6	61.54% 16	0% 0	0% 0	26	0.78	2.46
Pump track (concrete bicycle track with small hills and turns)	30.77% 8	34.62% 9	34.62% 9	0% 0	0% 0	26	0.87	2.04
Score - Sum of the weight of each ranked position, multiplied by the response count for the position choice, divided by the total contributions. Weights are inverse to ranked positions. Avg Rank - Sum of the ranked position of the choice, multiplied by the response count for the position choice, divided by the total 'Count' of the choice.								

8. Council intends to provide public art that celebrates the cultural significance of the reserve and cultural connections to water for our First Nations People. If the opportunity for additional public art is available, which additional theme would you prefer this art to celebrate? Required

Multi Choice | Skipped: 0 | Answered: 603 (100%)



Answer choices	Percent	Count
The history of the site (e.g. how the community has used the site over time)	34.66%	209
The local habitat and ecology of the site	57.71%	348
Other	7.63%	46
Total	100.00%	603

5 Who engaged?

603 people completed the survey and 200 people attended our community pop-up sessions. The majority of respondents were aged between 35-39.

5.2 Age

Age	Count
15-19	2
20-24	18
25-29	28
30-34	78
35-39	100
40-44	76
45-49	56

50-54	64
55-59	66
60-64	46
65-69	29
70-74	27
75-79	11
80-84	2
85+	0

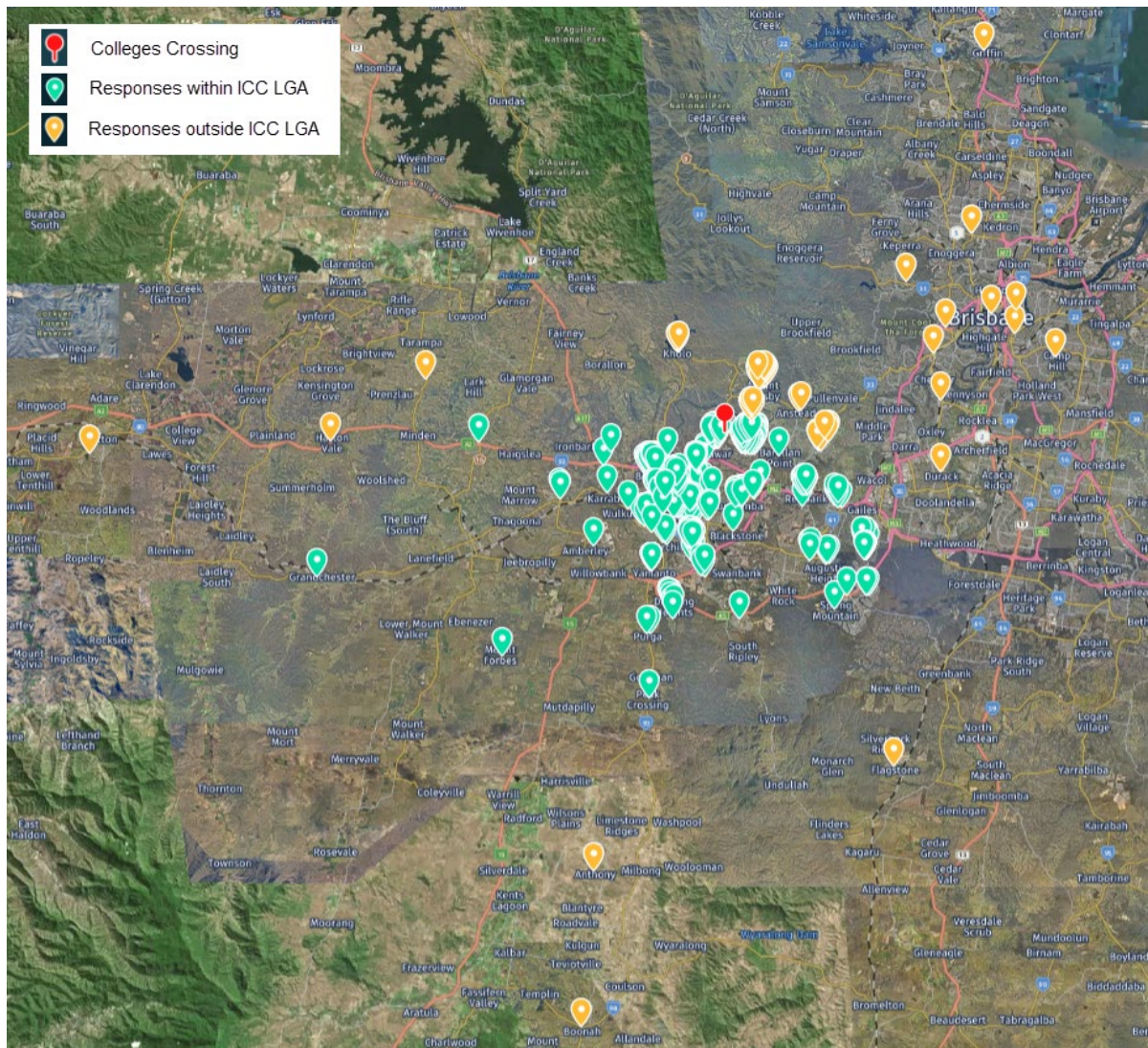
5.2 Locality

In terms of location, the suburbs with the highest levels of participation include:

1. Other, i.e. outside ICC LGA* (23.38% or 141 people)
2. Karalee (19.57% or 118)
3. Chuwar (11.94% or 72%)
4. Brassall (5.64% or 34)
5. North Ipswich (2.82% or 17)

*Note: Most common 'other' suburbs include

- Karana Downs (10.28% or 62)
- Mount Crosby (5.47% or 33)
- Other Brisbane (4.48% or 27)



Suburb	Count
Amberley	1
Augustine Heights	3
Barellan Point	11
Basin Pocket	3
Bellbird Park	3
Blacksoil	1

Blackstone	1
Booval	8
Brassall	34
Bundamba	9
Camira	6
Churchill	3
Chuwar	72
Coalfalls	6

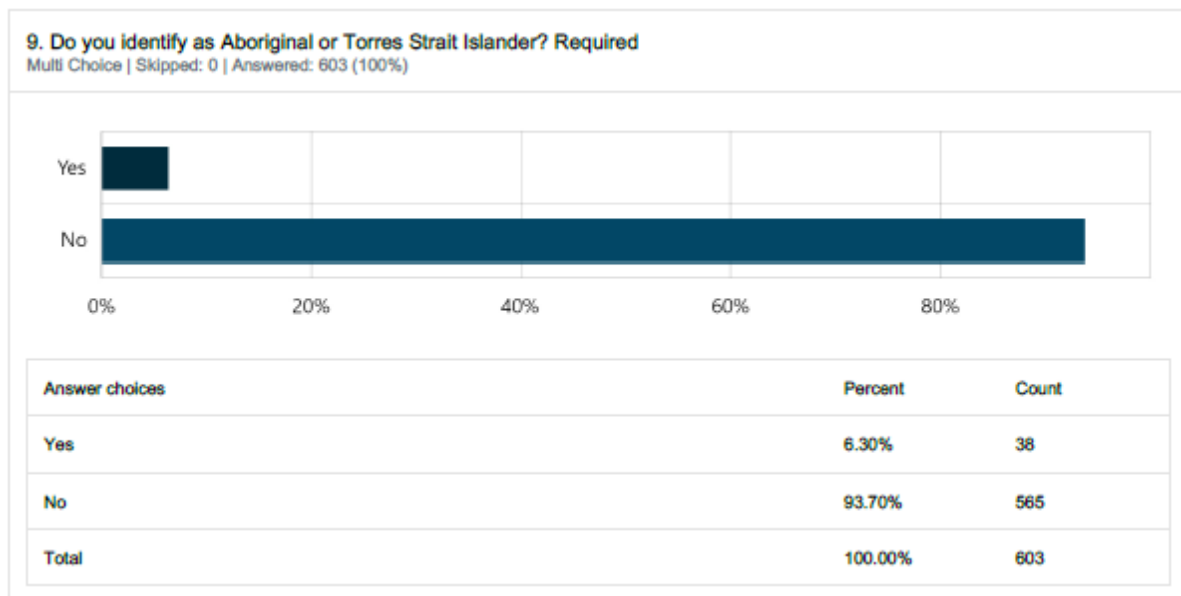
Collingwood Park	1
Deebing Heights	9
Dinmore	3
East Ipswich	5
Eastern Heights	6
Ebbw Vale	2
Flinders View	3
Goodna	5
Grandchester	1
Ipswich	10
Karalee	118
Karrabin	1
Leichhardt	5
Marburg	1
Moores Pocket	2
Mount Forbes	1
Muirlea	1
Newtown	4
North Booval	2
North Ipswich	17
North Tivoli	2
One Mile	1
Peak Crossing	1

Pine Mountain	5
Purga	2
Raceview	21
Redbank	9
Ripley	5
Sadliers Crossing	7
Silkstone	8
South Ripley	1
Spring Mountain	2
Springfield	6
Springfield Central	1
Springfield Lakes	3
Tivoli	8
Walloon	3
West Ipswich	2
Woodend	6
Wulkuraka	1
Yamanto	10
Other (displayed in yellow on plot map)	141

5.3 Cultural identity

6.30% of respondents (38 people) identified as Aboriginal or Torres Strait Islander and the top 5 themes identified in how Council can best assist in facilitating the continuation of cultural practices and/or maintain cultural connections at the reserve are as follows:

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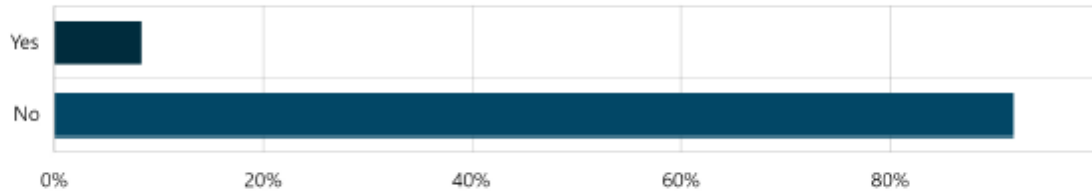
5.4 Accessibility and mobility requirements

8.29% of respondents (50 people) identified as having accessibility or mobility requirements and the top 5 themes identified in response to Council considering any further requirements were:

1. Wheelchair access
2. Suitable footpaths and/or ramps
3. Toilets close to use areas
4. Disabled carparks
5. Parking close to water

14. Do you have any accessibility or mobility requirements? Required

Multi Choice | Skipped: 0 | Answered: 603 (100%)



Answer choices	Percent	Count
Yes	8.29%	50
No	91.71%	553
Total	100.00%	603

6 Conclusion

603 people completed the survey and 200 people attended our community pop-up sessions.

Levels of support for the proposed concept design:

- Yes 80.43%
- No 19.57%

Of the 19.57% who selected no they do not support the proposed concept design, the most commonly identified preferred additions in order of overall preference are:

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The feedback from this consultation will be made publicly available through Shape Your Ipswich in late-May, paired with a media release and a 'close the loop' exercise to our internal and external stakeholder distribution lists. Findings will be provided to Council's consultant to ensure consultation outcomes are taken into consideration when preparing the final design. Once the final design has been prepared, the project will move to the construction phase and further communication including a copy of the final design will be provided to the community.